

Door Window Contact Sensor



GENERAL INFORMATION

The Door/Window Contact Sensor can be placed up to 600-800 feet away from the tattletale™ base unit depending on structures and objects in-between. Included in the sensor is the larger transmitter piece and the smaller magnet piece (see Fig. 1). It will operate at temperatures from -4° F to 140° F. The 3V CR123A battery included with the Door/Window Contact Sensor will typically last 3-5 years depending on use.

Mounting Instructions

Determine the best location for the Door/Window Contact Sensor. DO NOT mount on the hinge side of the door. Using the included Dual Lock Velcro, mount the transmitter piece on the door or frame. Mount the magnet 3/8" to 5/8" from the upper left edge of the transmitter, so that it interacts with the reed switch (see Fig. 1). Verify that the Door/Window Contact Sensor closes by making sure the display does not show open. Mounting the sensor on a metal door or metal door frame may reduce the allowable gap between the sensor and the magnet.

Testing the Door/Window Contact Sensor

It is not necessary to arm your tattletale™ base unit to test the Door/Window Contact Sensor.

1. To test your sensor once it is mounted, open the door/window that the sensor is mounted to and verify the "Sensor Open" message appears on the base unit.
2. Close the door/window and verify that the "Sensor Open" message goes away.

General Troubleshooting

BEFORE TROUBLESHOOTING CALL 1-888-835-5668 OR USE THE TEST DRIVE FUNCTION ON THE MOBILE APP TO PUT YOUR ACCOUNT ON TEST.

When there is an issue with your Door Window Sensor, the tattletale™ base unit will display a message on its screen which says either "**Sensor Open**" or "**Other Issues.**" If you see either of these messages displayed, press 3 on the keypad, then enter your 4-digit PIN to get more information about what is going on with the sensor.

- ▶ If the Door/Window sensor status is "**LOST,**" verify that it is within range of the tattletale base unit and that the sensor has working batteries installed.
- ▶ If the Door/Window sensor status is "**LOW BATTERY,**" replace the CR123A battery.
- ▶ If the status is "**OPEN,**" make sure the magnet and sensor are close enough together. If that is not the problem, make sure the back cover is securely attached.

For instructions on testing and changing the battery, see reverse page. ▶



Door Window Contact Sensor (continued)

Follow these steps to change the battery:

1. Carefully apply pressure to the indentation at the top of the transmitter until the casing pops open.
2. Locate and replace the CR123A 3V battery. Be sure to orient the battery so that the positive (+) end of the battery lines up with the marking on the inside of the battery housing. Correctly placed, the positive (+) end will be near the middle of the transmitter and the negative (-) at the bottom.
3. Press the BLACK rest button (see Fig. 1), located near the top of the transmitter. Make sure not to touch the three pins near the reset button or you may inadvertently set the Door/Window Contact Sensor to the wrong frequency.
4. Put the cover back onto the sensor, then test it.

Fig. 1

Door/Window contact sensor with case open

