

# Water Detector Sensor



## GENERAL INFORMATION

The Water Detector Sensor can be placed up to 2000 ft. away from the tattletale™ base unit depending on structures and objects in-between the detector and the tattletale™. The detector consists of the transmitter housing and a tethered sensor probe. The transmitter housing cannot be immersed in water. When the water level reaches the sensor probe, a signal will be sent to the tattletale™ and you will be notified by the monitoring station depending on your monitoring options. To reset the alarm, YOU MUST COMPLETELY DRY OFF THE SENSOR PROBE. WET CONTACTS WILL CONTINUE TO SEND ALARM SIGNALS. If the sensor probe stays under water for a prolonged period, you may have to allow the sensor probe an extended period to dry before returning it to normal operation. The included 3V CR123A battery will typically last 8 years.

## General Troubleshooting

When there is an issue with your Water Detector Sensor (or one of your other sensors), the tattletale base unit will display a message on its screen which says either “Sensor Open” or “Other Issues.” If you see either of these messages displayed, press 3 on the keypad, then enter your 4-digit PIN to get more information about what is going on with the sensor.

- ▶ If the screen shows your Water Detector’s status to be **“OPEN,”** that means that the sensor probe is touching water. If the sensor probe is not currently touching water and its status still says **“OPEN,”** it may be necessary to dry the probe or send the sensor in for inspection/repair.
- ▶ If the Water Detector Sensor’s status is **“LOST,”** verify that it is within range of the tattletale base unit and that the sensor has a working battery in the transmitter. This may require a signal booster.
- ▶ If the Water Detector Sensor’s status is **“LOW BATTERY,”** replace the CR123A battery in its transmitter and press the blue RESET button.

## Testing the Water Detector Sensor

It is not necessary to arm your tattletale base unit to perform this test. To avoid alarm events, leave your base unit disarmed.

1. Bring the sensor near the tattletale base unit. Take a damp cloth and touch it to the sensor probe.
2. A message saying **“Sensor Open”** should appear on the tattletale base unit display.
3. Remove the damp cloth from the probe and verify that the **“Sensor Open”** message goes away after a few seconds.

For instructions on testing and changing the battery, see reverse page. ▶



# Water Detector Sensor (continued)



## Follow these steps to change the battery:

1. Remove the back mounting plate on transmitter housing and press top button on transmitter to open cover.
2. Locate the 3V CR123A battery, remove and replace with a new CR123A battery. Make sure to line up the positive (+) and negative (-) sides of the battery with the markings inside the battery housing.
3. Press the black RESET button on the transmitter (Fig 1).
4. Being careful not to pinch any wires, replace the transmitter cover, then replace the lid of the transmitter housing and screw it back together.
5. Test the sensor.

Fig. 1 (transmitter with case open)



3V CR 123A battery

Be sure to press the BLUE reset button after changing the battery

